# Why join?



We do...
plans to suit
all properties
and budgets



We do...
plans for all
fuel types



We do...
monthly Direct
Debit payments
at no extra
charge



We do...
guaranteed
call-outs within
24 hours, 365
days a year



We do...
a planned
annual service



We do...
fixed labour and
material costs

## Contact us

To find out how we can help you or to discuss our memberships please call one of our Cornwall-based team on 01326 378122 or visit blueflameheat.co.uk/memberships



Find out more



Engineer's reference



Get in touch... 01326 378122 blueflameheat.co.uk





# Our memberships

# What would you do if your boiler broke in the middle of a dark, winter's night?

For many, this is a nightmare scenario; being left in the cold, unable to get hold of someone for an extended period of time. Whether you're a private homeowner or landlord, or you run a business, taking out boiler and central heating cover to ensure you or your tenants stay nice and toasty is a no-brainer.

Becoming a Blue Flame Member provides the ultimate peace of mind as we promise that any breakdowns or problems will be attended to within 24 hours, 365 days a year. With annual memberships starting from just £5.13 a month, knowing you're in safe hands doesn't need to cost the earth. We have three membership options to choose from and the ability to create bespoke memberships tailored to you.



# The benefits

## We can help with:

#### Convenience

Access to 24 hour callouts, 365 days a year.

#### Discounts

Money off any work we do for you.

## Budgeting

The ability to budget each month to ensure value for money, with no excess fees when arranging a call-out.

## Versatility

Blue Flame can help you with all fuel types and appliances with a range of memberships to suit all budgets.

## Reliability

Annual services to prevent breakdowns and protection on heating appliance warranties.

#### Rewards

Access to our Brightest Spark members-only rewards scheme, just for being in the club.

# Our plans

We understand that no two properties are the same so we have designed our membership plans accordingly. From entry level to our all-inclusive Prime, we will ensure you are covered.

## Choose your membership:

Benefit	No plan	Basic	Plus	Prime
Fixed labour cost	X	1	1	1
Direct debit to spread costs	X	1	1	1
Guaranteed 'same day' response	Х	1	1	1
24/7, 365 days a year call-out	X	1	1	1
Discount on labour and parts	X	1	1	1
Planned annual service (arranged by us)	X	X	1	1
Unlimited, no cost call-outs	X	X	X	1
Total labour cover for equipment covered by the plan	X	X	X	1
Total parts cost cover for equipment covered by the plan	X	X	X	1

64%

There is a 64% increase in the number of boiler breakdowns between September and November.

As a Landlord, a membership with Blue Flame gives me peace of mind. Blue Flame are efficient and reliable, and have friendly, helpful staff.

YVONNE, FALMOUTH