

CLIENT

# Mrs Voice-Cooper

SECTOR: **DOMESTIC**



It cannot have been the easiest site to work: my house is very small and has steep stairs. It is a typical old Cornish granite cottage, and I know it was a hard, lengthy job drilling through the thick wall.”

**Dawn Voice-Cooper,**  
Homeowner

## **Introduction**

How we replaced and installed a new Worcester boiler, flue controls and radiators in an old Cornish granite cottage with thick walls and steep stairs.

## **The Client**

Mrs Voice-Cooper lives in an old Cornish cottage with thick granite walls in Penzance.

She wanted to upgrade her boiler to a more efficient system that would provide more heat, as well as save money and reduce fuel consumption.





Just to say how impressed I was with the engineers who carried out the work at my home.”

**Dawn Voice-Cooper,**  
Homeowner

#### What we deliver

- Cost savings
- Reduced fuel consumption
- More heat
- A-Rated efficient Worcester boiler
- More space in the bathroom by installing a more compact boiler

We removed, and replaced, the former boiler with a new Worcester 30kw boiler, replaced flues, controls and upgraded two radiators. We also installed two new radiators, as well as running new pipework, which included drilling through granite walls.

#### We Do

- Removal of existing system
- Installation of new boiler
- Installation of new flue
- Installation of new controls
- Installation of new radiators
- Upgrading existing radiators
- Running new pipework for radiators, including drilling through granite walls

#### Added Value

As Worcester approved, and accredited, installers, Mrs Voice-Cooper's system comes with an 8-year manufacturer backed warranty, ensuring peace of mind.

Being based in Cornwall, We Do drill through granite walls efficiently and make good where we have added, or moved, any pipework.

#### The Blue Flame team

Mark Byron, Lee Angove, James Salisbury, Ryan Astbury plus Robin Jeffery, and Taz Thomas.

“The workings of the system were explained to me and it's so nice to come home to a warm home.”

**Dawn Voice-Cooper,**  
Homeowner



**BLUE  
FLAME**  
HEATING SOLUTIONS

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